

Postal Regulatory Commission Submitted 11/30/2011 3:23:40 PM Filing ID: 78209 Accepted 11/30/2011

Item Nbr. 21 Page Nbr. 2

# **Postal Service Customer Questionaire**

0	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps		্ চা		
o.	Mailing Letters		回		
C.	Mailing Parcels			A	
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M.	
h.	Sending Express Mail			A	
	Buying stamp-collecting material				V
Oth	ner Postal Services				
a.	Entering permit mailings	YES	A NO		
b.	Resetting/using postage meter	YES	NO IN		
No	npostal Services	· ·			
a.	Picking up government forms (such as tax forms)	YES	<b>△</b> NO		
b.	Using for school bus stop	YES	Д ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Д ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
е.	Other	YES	☐ NO		
	If yes, please explain:	/ <u></u>			
UU	you pass another Post Office during business hours while traveling to or from w	\	-	personari	iocus i
		YES	☐ NO		
	Owner NV & Brunlay 10 m way to	Shoo	in M	ta-#	MI
	However this is done after bitiness	1 hory	(5 g	m	nee
	1 11 0 00-1 001 001	1 11000	N 25	/	1

	Better		Just as Good		No Opinion	Worse
If ye	s, please explain:		The one of the second			
-				w		
For w		ng do you leave	your community? (Che	ck all that app	ly.) Where do you	go to obtain these
VII	Shopping	Otto	Home, 15			
D	Personal need	is Mt	n. Home, 1	D		
Pal	Banking	Mti	1. Home, 11	$\supset$		- A
	Employement					
A	Social needs	Br	uneau. IT	)		
8					9 14 11 11 11 14 11 11 14 14 14 14 14 14	
Do yo	ou currently use lo	cal businesses	in the community?			
	Yes	No				
If yes	, would you contin	ue to use them	if the Post Office is disc	continued?		
	Yes	No ,				
(	WO Pe	rugin	1			
is: c	220 00	1, Jsm	St. P.1	). Box	13	
	175-71	03-101	015			
one:	11011	10 60				



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

Daily Weekly Monthly New

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	囟	ΙŽΙ.		
c.	Mailing Parcels			区	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail		DIN	NA	
f.	Buying money orders				$\square$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		KI	V.	
h.	Sending Express Mail			」	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	₩ NO		
Nor	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO I		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		YES	X NO		5 % 12 35
	If yes, please explain:	althou	ush to	y Pos	+ Office
	in Ownber is no miles away my seldy	n ti	and	not	(10
	The Post office in Elko is 85	miles	fun	n her	e.
	LC .		0		

	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
	vhich of the following do ces?	o you leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
K	Shopping	Eller nevala	Boise Idaho	Swin Falls, Id
1	Personal needs	11	Boise Ddeho	(1
$\square$	Banking	Elko nevada		(man)
	Employement		THE STATE OF THE S	
X	Social needs	Elko Nevada	Boise Id	Dwin Falls
		CONTROL PROVIDER	00.00	
Do y	ou currently use local b	pusinesses in the community?		8 1
,	Yes No	The prot	office is the min.	main busin
	,	11	10 in min.	city at this
If yes	Table 1		continued?	U
	Yes 🗓 No	Unlikely		
	2	~	ar.	
me:	Dennis .	+ Marcia Bien	oth	
dress:	H C 31	Box 80 M	In City NV	89831
	No.		),	
lephone;	775-7	63-6637		
Pilioto-Street		3.67		T.
te:	4-19-201	1		
ease add	any additional commen	ts on a separate piece of paper and	d attach it to this form. Thank you	for taking the time to
mplete thi	s questionnaire.	ts on a separate piece of paper and		
mplete thi	s questionnaire.			
mplete thi	s questionnaire.			
implete thi	s questionnaire.			
mplete thi	s questionnaire.			
implete thi	s questionnaire.			
mplete thi	s questionnaire.			
mplete thi	s questionnaire.			
mplete thi	ing the the fur city co	post office of paper and post office we people is the plane of the people is give us		



Item Nor. 21 Page Nbr. 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** X b. Mailing Letters Mailing Parcels 区 Pick up Post Office box mail d. X Pick up general delivery mail X e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings YES Ø NO Resetting/using postage meter NO NO YES Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. X NO Assisting senior citizens, persons with disabilities, etc. X YES If yes, please explain: Using public bulletin board X YES NO Other YES NO e. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Our closest Post Office is 12 miles North in Ougher, NV or 84 miles South to Elko, NV. No, we do not have a

post office just across town.

3. p	reviously r	eceived P	ved carrier deliver est Office box serv compares to your	ice or general delivery s	e to your delivery service — pervice, complete this section.	roceed to question 4. If you How do you think carrier
		Bette		Just as Good	No Opinion	Worse
	If yes, p	dease exp	lain:			AND THE RESIDENCE OF THE PARTY
				navi sa transportante na manda		
4.	For whices		llowing do you lea	ve your community? (Ch	eck all that apply.) Where do	you go to obtain these
	M	Shopping	IDAL	10		
	$\boxtimes$	Personal	needs ZDAL	0		
		Banking	EIKO, A	IV		
		Employe	ment			
		Social ne	eds		· · · · · · · · · · · · · · · · · · ·	The state of the s
5.	Do you			s in the community?		
	[	Yes	No There	is only a hav	4 2 motels.	
	If yes, w	ould you o	ontinue to use the	m if the Post Office is di	scontinued?	
	[	⊠ Yes	] No th	e Post Office	is the nain	business in town.
			(9)			
Name	e: /V	larion	ie Vipi	are		
Addr	ess: (-	1035	130450	MITA.	City, NV	20
Teler	ohone:	75-	743-663	8	,	
Date	5	1/1/11		*		3
	olete this q	uestionnai	re.		and attach it to this form. Than	
	ĺ.	} we	lose	our Past	Office it wo	elline a
J	and w	hin 1	n all i	- the or	mmunity, S	med by are po
8	1	1	DOM: N	and an a band	al Manualles a	Dersonal Man,
10	dali	merec	1 by the	mail. W	e have severa	& Demon who
VIE WE	not	as	mobile	and day	pend on the	Mail for many
	ings.					



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps			9	
	b.	Mailing Letters				
	c.	Mailing Parcels	*		V	
	d.	Pick up Post Office box mail				N.
	e.	Pick up general del very mail				回
	f.	Buying money orders				U
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				- rarley
	h.	Sending Express Mail				- rarly
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	IN NO		
	ь.	Resetting/using postage meter	YES	NO		
*	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	1 NO		
	b.	Using for school bus stop	YES	V NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		Most of usin mts City are Services	<del>/</del>			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YE\$	☐ NO		
		If yes, please explain:  Galtering place duely form	ail			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal ne	eds?
			YES	D NO		
		If yes, please explain:				

	Better	Just as Good	No Opinion	Worse
If yes, please	e explain:		. <del></del>	, <del>,,,,,</del> ,,
For which of t services?	he fallowing do you l	eave your community? (Check	all that apply.) Where do you g	to obtain these
Sho	pping	Lelho no	v,	
Pers	sonal needs		/ )	
Ban	king	r r	84	miles
Emp	oloyernent		)	
₽ Soc	ial needs	VV		
G.				
ne:	Yes No	m. Land	in )	
iress:	O Bac	156 Mit	a Cely My.	59831
ephone:	775-7	63-10676	,	49.56
e: 5-9	7-11			
<u>.                                      </u>		***************************************	And the second s	
	ional comments on a	a separate piece of paper and	attach it to this form. Thank you	for taking the time to
ase add any addit nplete this questio				
nplete this question	will	be a hi	ardship or	· Those
nplete this question	will	be a hi here.	ardship or The defe	those and out
nplete this question	will	be a hi here.	waship or The defe is a lot	ind out



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

 Postal Services

Daily Weelkly Monthly Nev

Po	stal Services		Daily	Weekty	Monthly	Never	
a.	Buying Stamps		. 🗆,				
b.	Mailing Letters						
c.	Mailing Parcels		$\Box$				
d.	Pick up Post Office	box mail	Ø,				
e.	Pick up general de	l very mail	$\square$		$\Box$		
f.	Buying money orde	ers			$\checkmark$		
g.	Obtaining special s Mail, Delivery Cont	services, including Certified Mail, Registered Mail, Insured firmation, or Signature Confirmation		W	Π,		
h.	Sending Express N	/ail			Ø,		
i,	Buying stamp-colle	acting material					
Ot	ther Postal Services			1			
a.	Entering permit ma	a lings	YES	☑ NO			
ь.	Resetting/using po	stage meter	YES	M NO			
No	onpostal Services		/				
a.	Picking up governor (such as tax forms		YES	☐ NO			
b.	Using for school be	us stop	YES	☐ NO			
C.	Assisting senior ci	tizens, persons with disabilities, etc.	YES	NO NO	)		
	If yes, please expl	ain:					
ď,	Using public bullet	in board	TV YES	Пио			
			_	_			
e.	THE CONTRACTOR OF THE CONTRACT		YES	☐ NO			
	If yes, please expl	ain:					
2. D	If yes, please expl No avail as ase	est Office during business hours while traveling to or from very la piles duily to once a se post-office boxes in ougher while post-office boxes in ougher objection of my mail is very me ofter potors are also re	e. I u lemps	No No Fast t	at the ope.	dinice	2
	Please	do not close the post off El am dependent on a Cito. Thank Jon D. The	ech a	o de	eel vo	7	
	Secun	El am dependent on	eceruin	) m-	min	lin	
	mt.	115. Junt Jon Br. The	thelle	Mist	h		

		Better		Jus	t as Good		No Opinion		Worse	
	If yes,	płease expla	in:							
	For whi		owing do you	leave you	r community? (C	heck all that ap	oly.) Where do	you go to o	btain these	
		Shopping								
		Personal r	needs							
		Banking							-100min - 1000	
		Employer	ent			4150				
		Social nee	eds			AU LEANING THE STATE OF THE STA			15	
	ž.							,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	Do you	currently us	e local busine	esses in the	e community?					
		Yes _	No	70 m	F22 - 67525124 - 745 7	501 - 1021 - 102 <u>2</u> 11				
				tham if the	e Post Office is o	discontinued?				
	If yes,	would you co	ontinue to use	uletti ii uli						
	If yes,	would you co	ntinue to use	uletti ii uk						
	If yes,		-	uletti ii ul						
ne:	If yes,		-	urem n un				The state of the s		
ne:			-	uietti ii uit					11 11	
			-	urem n ur						
res			-	urem n ur						



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

YES TO NO

Postal Service Customer Questionaire 1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Monthly Never Daily Weekty **Buying Stamps** X b. Mailing Letters X Mailing Parcels Ç. W d. Pick up Post Office box mail X Pick up general delivery mail e. M f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material X Other Postal Services Entering permit mailings N NO YES Resetting/using postage meter b. NO NO YES Nonpostal Services Picking up government forms a. YES KI NO (such as tax forms) b. Using for school bus stop X NO Assisting senior citizens, persons with disabilities, etc. YES NO NO If yes, please explain: Using public bulletin board NO NO YES Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	Better Just as Good No Opinion Worse
If ye	please explain:
-	
For v	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	shopping Elko Nevada
$ \overline{\boxtimes} $	Personal needs EIKO Nevada
A	Banking Elko Nevada
	Employernent
	Social needs
Do y	Social needs  currently use local businesses in the community?  Yes  No
	currently use local businesses in the community?
	currently use local businesses in the community?  Yes \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
lf ye	currently use local businesses in the community?  Yes  No  would you continue to use them if the Post Office is discontinued?
	Currently use local businesses in the community?  Yes \ No  would you continue to use them if the Post Office is discontinued?  Yes \ No  \Lo2ano´S  \Lo2ano´S  \Lo35 \ Rox80 \ MTN \ G+Y, NV \ 89831
If ye	currently use local businesses in the community?  Yes  No  would you continue to use them if the Post Office is discontinued?  Yes  No



Item Nbr. 21 Page Nbr. 2

#### **Postal Service Customer Questionaire**

				*		
	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps			<u> </u>	
	b.	Mailing Letters	10	ZD		
	C.	Mailing Parcels I do but not monthly fust when ever.		ÉJ		
	d.	Pick up Post Office box mail when ever.	\$			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X.	
	h.	Sending Express Mail			_	
	i,	Buying stamp-collecting material				M
	Oth	er Postal Services				
	a,	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	PES	☐ NO		
	b.	Using for school bus stop	YES	MO)NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	**********			
	d.	Using public bullet n board	YES	□ NO		
	е.	Other	YES	D NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
		If yes, please explain:	7			
		there is one in owhere 12	mile	1 100	with.	K
		here on the Indian Resau	ator	n,		

3. 1	f you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	travel 87 miles to get purcels or signature
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
ë	Shopping Elles 87 miles away once a month.
	Personal needs
	Banking
	Employernent
	Social needs
5.	Do you currently use local businesses in the community?
	Fres I No in owhyee 12 miles nor Th
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nam	ne: Rebecca Horrer
Add	ress: Stanghother house Ranch
Tele	phone: 763-6659
-	
Date	
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.
	if mail came to surfiger that would be fine with Me.
	would be fine with Me.



ttem Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Daily Weeldy Monthly Never Postal Services X **Buying Stamps** X Mailing Letters b. M Mailing Parcels C. Pick up Post Office box mail d. X Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation X h. Sending Express Mail X i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings YES X NO b. Resetting/using postage meter YES NNO Nonpostal Services Picking up government forms X. NO (such as tax forms) Using for school bus stop NO X b. Assisting senior cilizens, persons with disabilities, etc. A\_NO YES If yes, please explain: X NO Using public bulletin board YES NO. Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

Post Office When we go shopping or etc.

	Better Just as Good No Opinion Worse
	If yes, please explain:
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping EIKO
	Personal needs EIKO
	Banking EIKD
	Employement VO+iVod
	X Social needs FIKO DY CATIN
	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	☐ Yes 🗵 No
ame	Richard & Diann Crabtree
ddre	712 Wildhorse Unit 10 WELKO, NV. 89801
elep	one: 775-758-5454
	1 45 200



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

				05 111		
	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps				Ø
	b.	Mailing Letters			M	
	C.	Mailing Parcels			×	
	d.	Pick up Post Office box mail				Ø
	e.	Pick up general delivery mail				M
	f.	Buying money orders				M
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
	h.	Sending Express Mail				Ø
	i,	Buying stamp-collecting material				M
	Oth	ner Postal Services				•
	a.	Entering permit maillings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	D NO		
	b.	Using for school bus stop	YES	ĭ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:	-	di		
	d.	Using public bulletin board	YES	Ø, NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:	-			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork or shop	ning or for	nersonal n	peds?
۷,	Do	you pass another Post Office during business flours write traveling to or from w	YES	NO	personari	100031
		If yes, please explain:	-			
			Name - Control			

	Better Just as Good	No Opinion	Worse
	If yes, please explain:		
	*LO /OL	to all that exacts \ \Amore do yo	u go to obtain these
4.	For which of the following do you leave your community? (Chec services?	x all that apply.) Where do yo	u go to obtain these
	Shopping EIKO		
	Personal needs ELKO		
	Banking EIKO		
	Employement setured		
	Social needs wedhouse		
	- Charles of	and the state of t	4-0-0
5.	Do you currently use local businesses in the community?		
	Yes No		
	If yes, would you continue to use them if the Post Office is disc	ontinued?	
	Yes No		
	And Form		
Nam			
Addr	iress: 7/2 Wylothorse Unit 7	All the state of t	
	776 756 1171		
Tele	ephone: 775-758-6426		Ø
	e: Apric 25, 2011		



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	Z	, Ø		
	b.	Mailing Letters				
	c.	Mailing Parcels		Z		
	ď.	Pick up Post Office box mail	Ø			
	e,	Pick up general delivery mail	Ø			
	f.	Buying money orders			Ø	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	D			
	h.	Sending Express Mail		D		
	i.	Buying stamp-collecting material				
	Oth	er Postal Services		of traffic		
	a.	Entering permit mailings	YES	Ø NO		
	b.	Resetting/using postage meter	YES	□ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☑ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
		· · · · · · · · · · · · · · · · · · ·				
	d.	Using public bullelin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:	( <del>Patiti de Mandella</del>			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork or shope	oing or for	personal n	eeds?
6.	00	you pass another it por office during business routs write devoling to or north	T YES	No	porositori	
		If you please avalate		7		
		If yes, please explain:	***************************************		-	

3. pr	reviously	viously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier very service compares to your previous service?	
	If yes.	Better Just as Good No Opinion Worse please explain: DO NOT HAVE ANY CARRIED	
4.	For wh	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these as?	
		Shopping	
		Personal needs	
	Ø	Banking	
		Employernent	
		Social needs	
5.	Do you	u currently use local businesses in the community?	
	/	Yes No	
	If yes,	would you continue to use them if the Post Office is discontinued?  Yes No	
Name	:	Smith	
Addre	955:	KUNZ Ranch	
Telep	hone:		
Date:		April 23 2011	
Disease		and this are a second along at a second allows it to this form. Thouse you for taking the time to	



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

YES YO

**Postal Service Customer Questionaire** 1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Monthly Never Postal Services Daily Weekly **Buying Stamps** Mailing Letters b. V Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services Entering permit mailings U NO YES Resetting/using postage meter YES V NO Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop NO Assisting senior citizens, persons with disabilities, etc. YES NO. If yes, please explain: Using public bulletin board V YES NO Other YES NO If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

leave your community? (Che				
u - teko Eko Eko				
u - teko Eko Eko				
Elko Erko Ko- Sanie				
Elko Erko Ko- Sanie				
Liko Ko- Sauc				
do - Danie			-	
	/			
sses in the community?				
them if the Post Office is dis-	continued?			
c Basan	e L	K (I		
			NV 8	923
3-6629				
/		_ 10	,	
	on St M	on St Mountain		on Ct Mountain City, NV 8



Docket: 1374123 - 89831 Item Nbr. 21

Page Nbr. 2

# **Postal Service Customer Questionaire**

 Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation 1 Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services Entering permit mailings NO YES Resetting/using postage meter b. YES 4 NO Nonpostal Services Picking up government forms a. YES 4 NO (such as tax forms) Using for school bus stop YES NO Assisting senior citizens, persons with disabilities, etc. YES NO If yes, please explain: Using public bulletin board VYES NO Other e. YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
F	hick aftha following	do you leave your community? (Ch	eck all that apply.) Where do	you go to obtain these
servi		do you leave your community. (Or	sor an inat apply /	
1	Shopping ·			
	Personal needs			
Tar.	Banking			
	Employernent			
1				
	Social needs			
5		the second section of		
Do y		to There is more		
F#800000	_		-andinuod2	
if yes		e to use them if the Post Office is di	scontinued?	
	Yes N	10		
	PHO.	Mone ( Fish	/ N-/	
ne:	C 2 LLC	mone Just	maria ca w	(ECC)
ress:	40,35	Bex 70		1
ephone:	763-66	6 45		
	3 / 3 / O-	2		.0
e: (	4/2h/ 27	2011		



ttem Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		$\boxtimes$ [		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail		$\mathbb{Z}$		
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material	П	П	П	X
	Oth	ner Postal Services		1		
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	NO NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	250 500		personal n	eeds?
			YES	NO NO		
		if yes, please explain:				

		☐ Better	Just as Good		No Opinion	Worse
	If yes	płease expla	n:			
4.	For wh		wing do you leave your community?	(Check all that appl	y.) Where do you g	o to obtain these
		Shopping	Elko, NV or NH	n. Home .	Boise I	
	X	Personal n	(			
	Ø	Banking	(most banking +		done elec	tronically)
		Employem	/	1 )		3>
		Social nee	ds			
5.	0000	☐ Yes ☑	local businesses in the community?  No  No  Natinue to use them if the Post Office is	s discontinued?	We live area - only or	e in a very rure trips to town he every few w
		☐ Yes 🛭	No			
Name	B	ecky 1	hunty Lisle			
Addr	ess: H	C 35	Box 280 mtn.	City N	√ 8983	.1
Telep	hone:	775-	934-9201			
			12			



Docket: 1374133 - 89831

Item Nbr. 21 Page Nbr. 2

YES NO

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** V Mailing Letters b. Mailing Parcels V Pick up Post Office box mail d. Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES UNO Resetting/using postage meter b. YES 1 NO Nonpostal Services Picking up government forms a. YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. NO YES If yes, please explain: Using public bulletin board d. YES NO Other e. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

		Better		Just as Good	No Opinio	on	$\square$ w	orse
	If yes,	please expl	in: have	neverex	perienced any	xthing	but,	post o
	For wh		owing do you leave	your community? (Ch	eck all that apply.) Where	do you go to o	btain the	se
	V	Shopping	Elko (	85 miles f	rom home	)		
	L	Personal I	needs Elk	0				
		Banking	Elka	3				
		Employen	nent Retir	*				
		Social ne	eds Post C		eighhours			
	¥	62			V			
	Do you	1	e local businesses	in the community?				
	144	1	☑ No	If the Deed Office is di				
	If yes,		_	if the Post Office is dis	scontinued?			
		Yes [	No					
ne		Dor	een Cli	Fford				
ire	\$\$;	128	Davids		Men. City			H-1844
epi	hone:				,			
e:		4/24	111	9"	×	8		



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:
 Postal Services
 Daily Weekly Monthly New

	Pos	stal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps		Ø		
	b.	Mailing Letters	K			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail				×
	f.	Buying money orders		DI		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ė	図	
	h.	Sending Express Mail				D.
	i.	Buying stamp-collecting material		<b>X</b> Í		
	Oth	ner Postal Services		#c550		
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	YES	☑ NO		
	Nor	npostal Services				
	a,	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:	***************************************			
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	YOU page another Boat Office during business hours while travelles to a few				- 1-0
۵.	00	you pass another Post Office during business hours while traveling to or from wo	YES	NO	personal ne	eds /
		If yes, please explain:			-	

violitina (	received Post Office	er delivery, there will be no change box service or general delivery ser s to your previous service?	vice, complete and section	ow do you think carrier  Worse
	Better	Just as Good	No Opinion	VVoise
If yes,	please explain:			
****				
4. For whi	ich of the following d	o you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
5. Do you	currently use local	businesses in the community?		
J. Joyo.	Yes No			
If ves.		to use them if the Post Office is dis	continued?	
,	Yes No			
Name:	Tamos	Texala		
Address:	On Bax	276 MN	city	
Address.	EC. 1-07	7 4 1 110		
Telephone:				
Date: 4/	128/11	at .		
Please add a	ny additional comme	ents on a separate piece of paper a	nd attach it to this form. Thank	x you for taking the time to



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** K Mailing Letters X Mailing Parcels C. X Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings a. YES X NO Resetting/using postage meter b. YES X NO Nonpostal Services Picking up government forms I NO YES (such as tax forms) b. Using for school bus stop YES X NO Assisting senior citizens, persons with disabilities, etc. YES X NO If yes, please explain: ado ( such as garage odles). Using public bulletin board X YES NO Other e. YES NO If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES

X NO

	Better	Jus	st as Good	☐ No O	oinion	✓ Worse
If yes	please explain:	ve eil m	et at the	P.O. dach	maining i	f kept us
700	wind alot in	u enjoyed	luying ston	yes cending He	igo ita:	
	va y		р ,		1	
For wh		do you leave you	r community? (Che	ck all that apply.) Wh	ere do you go to o	btain these
X	Shopping					
X	Personal needs					
区	Banking			11		
	Employement					
	Social needs					
لسا						
. Do yo	u currently use loca	al businesses in th	ne community?			
	X Yes N					
If yes,	would you continu	e to use them if the	ne Post Office is dis	continued?		
	Yes X	10				
	17.					
ame:	Raheild	Culley				
ddress:	3 13 Davin	ison St. ve	12.0.1904	184, min	City, NV	89831
elephone:	175 - 7	63-6678	after 7	nay 25		
-			<i>-</i>		200	
ate:	4/25/201					



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** 1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** × Mailing Letters X Mailing Parcels C. >r Pick up Post Office box mail Pick up general de livery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail i. Buying stamp-collecting material Ø Other Postal Services Entering permit mailings a. YES Resetting/using postage meter b. YES Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board YES NO Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

3 00	viously	receive	d Post Offi	ce box servic	there will be no che or general deliver	nange to your de ery service, com	elivery pl <b>e</b> te	service — proc this section. Ho	eed to qu w do you	estion 4. If you think carrier
		□ Ве	etter		Just as Good			No Opinion		Worse
	If yes,	please	explain:							
				None and Name of Street						
4.	For wh		e following	do you leave	your community?	(Check all that	apply	.) Where do you	go to ob	tain these
	V	Shop	ping	EIKO	once	a mont	th			
		Perso	nal needs							
		Bank	ing							
		Empl	oyernent							
		Socia	al needs							
	(6)									
5.	Do yo	**			in the community	?				
	If yes	Lancood	es  N		if the Post Office	is discontinued	?			
	11 900,	200000	es							
	Blo	ake '	wal	la.						
Name	Te	men	LP S	aari						
Addre	ss:	12	اتسا	Dhors	6 #	9		*****		
Telepi	hone:	7	75-	340-	6242					
Date:	0	24/	122	1201	/			was considered to the standard		en e
/ <del></del>		1		V		- 25		1 2 124V N		



Docket: 1374133 - 89831

Item Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Monthly Never Daily Weeldy **Buying Stamps** XMailing Letters b. X Mailing Parcels C.  $\times$ ď. Pick up Post Office box mail  $\mathbb{Z}$ Pick up general delivery mail е. 3 f. Buying money orders Y Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail ì. Buying stamp-collecting material Other Postal Services a. Entering permit mailings NO NO b. Resetting/using postage meter YES X NO Nonpostal Services Picking up government forms a. YES M NO (such as tax forms) b. Using for school bus stop X NO Assisting senior citizens, persons with disabilities, etc. NO NO YES If yes, please explain: Using public bulletin board YES YES NO Other e. K NO YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO

3 n	reviously recei	ved Past Office bo	delivery, there will be no change ox service or general delivery ser o your previous service?	to your delivery service — p vice, complete this section.	roceed to question 4. If you How do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes, pleas	e explain:			
4.	For which of services?	the following do y	ou leave your community? (Che	ck all that apply.) Where do	you go to obtain these
	She She	opping E	KO		
	Pe	rsonal needs	1/40	Charge the first state of the fi	
	Ва	nking [	1KO		
		ployement			
	So	cial needs			
5.		Yes No	sinesses in the community?  use them if the Post Office is disc	continued?	
Nam	e: 150	iren			
Addr	ress:	112 4	ildhorse	#4	
Tele	phone:	758 -	-555a.		
Date	× 4	- 22-	2011		



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Weeldy Monthly Never Postal Services Daily **Buying Stamps** a. Y Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail X e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings YES X NO Resetting/using postage meter b. X NO YES Nonpostal Services Picking up government forms 3 YES X NO (such as tax forms) Using for school bus stop YES X NO Assisting senior citizens, persons with disabilities, etc. YES NO NO If yes, please explain: Using public bulletin board d. YES YES NO e. Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

If yes, please explain:

On Oceasion 1 go to Cayhee for ques and a pass

ine Unighee post office

		☐ Better	Just as Good	No Opinion	Worse
	If yes,	, płease explain:		and the second s	
	-				
4.	For wh		lo you leave your community? (	Check all that apply.) Where do	o you go lo obtain these
	X	Shopping			
	$\overline{\boxtimes}$	Personal needs			
	X	Banking			
		Employement			
	X	Social needs			
	ē				
5.	Do you		businesses in the community?		
	72.500000	Yes X No		22	
	If yes,	period period	to use them if the Post Office is	discontinued?	
		Yes No			
Nam	e:	Larry Mo	nwe		
1001000					
Addr	ess:	HCR 35	130x 40 Mount	ian City NV 89	1831
Tele	phone:	775-76	3-6020		
Date	. 4.	· 20 - 11	e.		20
_			THE REPORT OF THE PARTY OF THE		



Docket: 1374123 - 89831

Itam Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** a. M Mailing Letters 1 b. Mailing Parcels W Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material V Other Postal Services Entering permit mailings a. YES NO Resetting/using postage meter b. LINO YES Nonpostal Services Picking up government forms a. YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. YES UNO If yes, please explain: Using public bulletin board I NO d. YES e. Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

3 r	reviously	received Post Office b	delivery, there will be no change oox service or general delivery ser to your previous service?	to your delivery service — procest rvice, complete this section. How	do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	For wh	ich of the following do	you leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
4.	service	s? Shopping	The A Trees	tu. Cit	
		Personal needs	Max Man	neuer (1)	7
	T T	Banking	no man	uccen y	ng
		Employement			
		Social needs			Name of the last o
		- COOLANTICOGO			
5.	Do voi	currently use local by	usinesses in the community?	nit	Theres I
5.	Do you	Yes No	isinesses in the community i	City	no rela
	lf.unn		use them if the Bost Office is dis-	continued 2) If W	To in rue
	It yes,		use them if the Post Office is dis-	continued?	i com
		Yes No		2000	
Nam	ie: 7	allian	a. Paul	lel	
Add	ress: 7	12 WL	lahorse	thuit 3 E.	lho, Tw. 898
Tele	phone:	775-	758-542	8	, , ,
Date	. /	Exuila	20 2011		i e
*********		1	/		
			s on a separate piece of paper ar	nd attach it to this form. Thank you	u for taking the time to
com		questionnaire.	2 carried	+ lav. us	to use,
	lt	is not	t convien	O andi	is seeds
+11.	511	t. Cite	post ity	all the	is seeds, booking
IKI	In	0.000	It sills	Do Dactor	, vor young
are	gal	ug en	the price	1	V
11/	1/1 1	allal	le		
LKA	THE	The state of			
	V	U			



If yes, please explain:

Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

YES NO

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** X Mailing Letters X Mailing Parcels X C. Pick up Post Office box mail d. X Pick up general delivery mail e. X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail K Buying stamp-collecting material i. X Other Postal Services Entering permit mailings YES X NO Resetting/using postage meter b. YES X NO Nonpostal Services Picking up government forms YES X NO (such as tax forms) b. Using for school bus stop NO NO Assisting senior citizens, persons with disabilities, etc. X NO YES If yes, please explain: Using public bulletin board YES NO Other e. YES NO NO If yes, please explain: Do you pass another Poist Office during business hours while traveling to or from work, or shopping, or for personal needs?

		Better	Just as Good	<b>[X]</b>	No Opinion	Worse
	If yes,	please explain:				
						,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	For wh	nich of the following do	you leave your community? (Che	ck all that apply	.) Where do you g	o to obtain these
	<b>♥</b>	Shopping				
	K	Personal needs			Pulk in Straight and in the	Harana and the same of the sam
	X	Banking				
		Employement				· · · · · · · · · · · · · · · · · · ·
		Social needs				
	10					
	Do you	u currently use local to	ousinesses in the community?			
	If yes,	استوا ا	o use them if the Post Office is disc	continued?		
		☐ Yes 💢 No				
		, ,	CL. FTON			
me	: <i>K</i>	swald	Chi Flor			
me			son st or	P.O. Boi	(75, M)	N City, NV898
dre		os David	son st or		(75, M)	



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

# **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		Z		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f,	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				D
	Oth	er Postal Services	A. Company			
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services		/		
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	No		
	e.	Other	YES	-NO		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from w	ork or choos	ning or for	personal n	pode?
2.	DO	you pass another root office during business flours write traveling to of from w	YES	NO NO	Joi Solidi II	ocus i
		If yes, please explain:				

<ol><li>previous</li></ol>	v received Post Office b	delivery, there will be no chang ox service or general delivery s o your previous service?	ge to your deliver service, complete	ry service — proceenthis section. How	eed to question 4. If you vido you think carrier
	Better	Just as Good		No Opinion	Worse
If ve	s, please explain:	_			
<u></u>	o, piodos 31,011111				
					6) N. 698 C. M.
4. For w		ou leave your community? (Ch	neck all that app	y.) Where do you	go to obtain these
	Shopping				
ď	Personal needs			0	
Ø,	Banking	1	\	$\mathcal{N}$	35
/	Employement		A Da	) IN	J. NP
$\square$	Social needs	/ Al		Dw/	400
			No	(R)	
5. Do yo	/	sinesses in the community?			(')
If yes	Yes No	use them if the Post Office is di	econtinued?		
ii yes	Yes No	use them if the Post Office is the	scontinued;	2	
	100	(	0		
Name:	Ticha	no Sta	Ser	2MAI	NL
Address:	30×17	3 W.	O.t.	NU	89831
Telephone:	775	763660	25	3	-
	U - 10.				8
Date:	T 11				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ROBERTA CULLE

PO BOX 184 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



DOREEN CLIFFORD 128 DAVIDSON ST MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



BECKY PRUNTY LISLE HC 35 BOX 280 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



ESTELLA MORSE HC 35 BOX 70 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



VODA KOBERSTEIN HC 35 BOX 80 MOUNTAIN CITY, NV 89831

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



CAROLYN PAISANO PO BOX 95 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



LARRY & PAT OTHEIM PO BOX 246 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will
continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of
address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



CAROL PERGUINI PO BOX 73 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too
much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a
postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings.
 Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which
can offset their greater expenses.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



PEGGY M. LANDON
PO BOX 156
MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



MARJORIE VIPHAN HC 35 BOX 50 MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



DENNIS & MARCIA BIEROTH HC 31 BOX 80 MOUNTAIN CITY, NV 89831

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



DR. MICHELLE MISCH

MOUNTAIN CITY, NV 89831

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



MEL & LOUISE BASANEZ 207 DAVIDSON ST MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



RICHARD & DIANN CRABTREE 712 WILDHORSE UNIT 10 ELKO, NV 89801

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



WILLIAM & CAROLYN FRASER 712 WILDHORSE UNIT 7 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN
Manager, Post Office On

Manager, Post Office Operations 1001 Sunset Rd



SMITH

KUNZ RANCH MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



# Item 22 Page 27

August 2, 2011

Dear Mountain City Postal Customer,

Thank you for your letter regarding your concerns about the proposed study to close the Mountain City Post Office.

The proposal to close the Mountain City Post Office is only a study and no decision to close the post office has been made at this time. Copies of the proposal and comment forms are available from the Officer-In-Charge at the Mountain City Post Office. The proposal will be posted through close of business August 18, 2011.

Your concerns will be reviewed and all customers that receive mail through the Mountain City Post Office will be notified of the results of this study, when a final decision has been made.

If you have any questions or further concerns, please contact me at 702-361-9204.

Sincerely,

Loretta Kufpetick

Manager, Consumer & Industry Contact

1001 E Sunset Road



# Item 22 Page 28

March 18, 2011

Ms. Marge Prunty, HC 35 Box 280 Mountain City, NV 89831-9601

Dear Ms. Prunty,

This letter is in response to your inquiry CA104684811, regarding the Mountain City Post Office.

At your earliest convenience please contact me at 702-241-1781.

Sincerely,

Loretta Kirkpatrick

Manager Consumer Affairs

Lotta Kukjatrick

Docket: 1374123 - 89831 Item Nbr: 23 Page Nbr: 1

# Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the MOUNTAIN CITY Post Office on 04/28/2011. Additionally, during the survey period, questionnaires were available at the MOUNTAIN CITY Post Office to walk-in retail customers.

### 1. Number of Questionnaires

Total Questionnaires distributed	43
Favorable to proposal	0
Unfavorable to proposal	4
Expressing no opinion	11
Total questionnaires received	15

#### Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

4. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response:

You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service, Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service, Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience,

#### **Nonpostal Concerns**

The following nonpostal concerns were expressed

# Page 24-A

# Com

Postal Service Respresentive	e (Names and Titles):		Date: 05/24	/2011
Cindy Reed, Officer In Charg	ge and the second secon		Time	6 p.m.
Renee Brown, Manager Pos	st Office Operations/A	-		
Total Number of Customers	Present:	Place: _the Mountain (	City Post Office	
This document may become	a part of the official record that will	be available for public viewing.		
Names of Customers Prese				
Name	Mailing Address (optional)	Zip Code	Phone Number	
and Rey	J		T Hone Humber	
Larry Monra	2			
Dorsen Cliffor	P.O. Box 104	Mts City N	189831	
Becky Goys				
Cex Goff	525 Davids	onst 8983	2	
Rowald Chit-Tor	305 Pavidgen	St MEN CAY		
Ullawi CLIFTON	305 Davidson.	ST MTN CITY		
Despie Par	KPD. Box 85	Mtn City		
Md Basanes	207 DAVISON	POBOX97 MAD	1 775-763	3662
Dominis Bies	orth HC31 Bax 80			
Maran Bura	th 1+c31 Box 80			
Ma Small	HC 31 BOX 80			
Charlene Chamb	ers Boy 188	non City 8983,		
G.L. Durrett	N	1		
Jamy Olden	- Box 246	Inthe aty NV		
Parollen	~ '	V		

# Page 24-B

Postal Service Respresentive (	Names and Titles):		Date: 05/24/2011
Cindy Reed, Officer In Charge	Spinory (1 jam makes 2 jam)		Time 6 p.m.
Renee Brown, Manager Post (	Office Operations/A	• ;	,, <u></u>
		. 72	
Total Number of Customers Pro	esent:	Place: _the Mountain (	City Post Office
This document may become a	part of the official record that will	be available for public viewing.	
Names of Customers Present	t:		
Name	Mailing Address (optional)	Zip Code	Phone Number
Karon Pulis	712 Wildharse Unit 4	1=LKO, W. 89801	
Victi Organ	Ma Wildharse Unit 8	ELKA, NV. 89801	
Dennis Ryres	DIA Wildhorse Unit8	ELKO, Wr. 82801	
Ray Movie	HC35-Bof 70	Mountain city 89831	
Attella Mine	HC35-B470	Mountain City NV	
Nttube	HCB1 BOX 200	Mt City DU 89	831
RADOUS		)	
Billfunder	POBOX 153	Mountion City	
Vada Kolersten	HC35 Box 80	Mountain City	
( Lyrd	,	/	
Mayor Lopha	HC 35 BOX 50	Maintain City Was	131
21/1	HE3280X20	mountain City W	
Marge Prun	HC 35 BOX280	M+n-lity, Nu 89831	
Three Park	Katt Kiver Elect.		1 775-763-6040

Docket: 1374123 - 89831 Item Nbr: 25 Page Nbr: 1

# Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

#### Response

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

#### Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

### Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

#### Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6 Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery

#### Response

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers expressed a concern about irregular hours that the rural route serves the community

#### Response

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.

Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance

#### Response:

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the

Docket: 1374123 - 89831 Page Nbr: 2

> carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

# Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope. encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

## Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

# Concern (UnFavorable):

11. Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

# Nonpostal Concerns

# Concern (UnFavorable):

Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

# Concern (UnFavorable):

Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Docket: 1374123 - 89831 Item Nbr: 25 Page Nbr: 3

3. Concern (UnFavorable):

Customers were concerned about growth in the community

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.



# 03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Decline in mail volume.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the court house on 05/17/2011 from 6 p.m. to 7 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact LORETTA KIRKPATRICK at (702) 361-9204.

Thank you for your assistance.

Sincerely,

RENEE BROWN

Manager, Post Office Operations



A. Office	2											
Name: Area:	MOUNTA WESTER		Υ				District:	State		Zip	Code: 8	19831
	sional Distri		NV-02				County:	ELKO	IERRA PF			
EAS Gra			55		ooding.	THE ACTION STORY	e Number:	31608	30			
Post Offic	ce:	r		Classified	Station			Classified Br			СРО	
This form	n is a place	holder	for numbe	er 27. There	e was not a	petition r	ecieved.					
Prepare				(PATRICK RA PFC Po	ost Office R	eview Coo	ordinator		_ □	ate:	<u>!</u>	08/17/2011
Tele No:			361-9204						- F	ax No:		(702) 361-9213



•					
A. Office					
Name: MOUN' Area: WESTE Congressional Dis EAS Grade: Post Office:		District: County:	State: NV NEVADA-SIERRA PFO ELKO Finance Number: Classified Branch	Zip Code: 316080  CP	
This form is a place	e holder for number 28. There was no Cor	ngressional inquiry.			
Prepared by: Title:	LORETTA KIRKPATRICK NEVADA-SIERRA PFC Post Office Re	view Coordinator	D	ate:	08/17/2011
Tele No:	(702) 361-9204		F	ax No:	(702) 361-9213

#### **Proposal Checklist**

# Section I Responsiveness to Community Postal Needs Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter users. Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Effect on the Community Section II Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Section III Effect on Employees Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings
A one-time expense of \$	A statement of annual savings includes a breakdown as follows:  Postmaster salary (EAS, Minimum, no COLA)  Fringe benefits 33.5%  Rental costs, excluding utilities  Total annual costs  Less estimated cost of replacement service  Total annual savings  will be/was incurred for installation of CBUs and parcel lockers.  Is postmaster salary based on the minimum salary without COLA?  Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
	The Postal Service has identified no other factors for consideration (if appropriate).  List other factors as appropriate.  Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	Kirpstud 8/18/11
Reviewed and Certified By:  District PO Review Coordinator	Date  Selfschiel B/1/ Date



06/14/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the MOUNTAIN CITY Post Office Docket No. 1374123

This is to advise you that on 06/17/2011, I will post for public comment a proposal to close the MOUNTAIN CITY Post Office in ELKO, Congressional District No. NV-02.

If you have any questions, please call LORETTA KIRKPATRICK District Review Coordinator at (702) 361-9204.

YUL MELONSON District Manager NEVADA-SIERRA PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of MOUNTAIN CITY Proposal Docket No. 1374123 - 89831

Please post the enclosed proposal to close the MOUNTAIN CITY Post Office in the lobby. The proposal must be posted in a prominent place from 06/17/2011 through close of business on 08/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (702) 361-9204.

LORETTA KIRKPATRICK Post Office Review Coordinator NEVADA-SIERRA PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 06/17/2011

Date of Removal: 08/18/2011



# UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MOUNTAIN CITY, NV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Mountain City Post Office:

The Postal Service is considering the close of the Mountain City Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/17/2011 through 08/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mountain City Post Office and Owyhee Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LORETTA KIRKPATRICK 1001 SUNSET RD LAS VEGAS, NV 89199-9998

For more information, you may call LORETTA KIRKPATRICK at (702) 361-9204 or write to the above address.

Thank you for your assistance.

RENEE BROWN 1001 SUNSET RD

LAS VEGAS, NV 89199-9998

Date of Posting: 06/17/2011

Posting Round Date:

Date of Removal: 08/18/2011

Removal Round Date:



PROPOSAL TO CLOSE

THE MOUNTAIN CITY, NV POST OFFICE

AND ESTABLISH

SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1374123 - 89831

Response:

#### L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Mountain City, NV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

The Mountain City Post Office, an EAS-55 level, provides service from 08:30 to 13:30 Monday - Friday, 09:00 to 13:00 Saturday and lobby hours of 24/7 on Monday - Friday and 24/7 on Saturday to 30 post office box or general delivery customers and 13 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 42 transaction(s) accounting for 46 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$5,911 (15 revenue units) in FY 2008; \$4,645 (12 revenue units) in FY 2009; and \$3,585 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 17, 2011, representatives from the Postal Service were available at the court house to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On April 28, 2011, 43 questionnaires were distributed to delivery customers of the Mountain City Post Office. Questionnaires were also available over the counter for retail customers at the Mountain City Post Office. 15 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 4 unfavorable, and 11 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Owyhee Post Office, an EAS-13 level office. Window service hours at the Owyhee Post Office are from 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. There are 10 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Postal Service for the needs of the community
	Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2.	Concern:	Customers felt the post office should remain open since they paid taxes
	Response:	The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3.	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Customers expressed concern over the apparent lack of interest by the

Concern: Customers were concerned about a change of address

10. Concern:

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. You were concerned about having to travel to another post office for Concern: Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customers expressed a concern about irregular hours that the rural Concern: route serves the community Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away. Customers expressed concern over the dependability of rural route 7. Concern: service Response: The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. Customers felt inclement weather and poor road conditions might 8. Concern: impede delivery Response: The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Concern: Customers inquired about mailbox installation and maintenance Response: The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

discontinuance

Customers questioned the economic savings of the proposed

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

# HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

5.

6.

# Some advantages of the proposal are:

1.	The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
	office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

 The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A
carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Response:

Mountain City is an unincorporated community located in ELKO County. The community is administered politically by Town Council. Police protection is provided by the Elko NV Police Dept. Fire protection is provided by the Mountain City Fire Dept. The community is comprised of Most customers are retired, farmers and ranchers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Mountain City Bar & Restaurant & Motel, Rio Tinto Mining Office, Court House, CenuryTel Office, Chambers Motel, Visitor Center, Raft River Electric Company, Headquarters for Wildlife Mitigation Program, Volunteer Fire Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mountain City Post Office will be available at the Owyhee Post Office. Government forms normally provided by the Post Office will also be available at the Owyhee Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers were concerned about growth in the community
	Response:	The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth
3.	Concern:	Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier

service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative

postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,421 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 24,885 \$ 8,336 + \$ 6.200
Total Annual Costs Less Annual Cost of Replacement Service	\$ 39,421 <u>- \$ 0</u>
Total Annual Savings	\$ 39,421

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Mountain City, NV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster was promoted on August 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Mountain City Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 13 delivery route customers. The daily retail window transactions averaged 42. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$39,421 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Mountain City Post Office and Owyhee Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

P. M. Room		
Lehu My Emily		
0	06/17/2011	
RENEE BROWN Manager Post Office Operations	Date	

# **Optional Comment Form**

RECEIVED
JUN 2 4 A.M.

Following are comments I wish to make concerning the proposed discontinual of the ERATIONS MOUNTAIN CITY Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Lhave received my mail at my hame 3 days for week for years - If your proposal gowinth offset I would have to drive I miles to meet the Highway Contract diving from Eeko to Chuyhee.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that

you believe the proposal would have on your community.

The Part Office has always been a part of what the holds the Community together without out it the resident have no place to gather to cliseuss the towns activities. Clasing of the Part Office is towns activities. Clasing of the Part Office is the final blow to destroy a ance through little the final blow to destroy a ance through little

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

What happened to the Pastal Creed!!

The rural carrier well have to get more pay to compensate him for standing out in the rain bleet and arrow at the min blook to take care of the Pastal customers.

How come fed X and United Parcel and drive 85-125 have come fed X and United Parcel and to my dran P?

Meles per day to deliver and letter on pacel to my dran P?

ESTEILA L MORSE.

Estella L. Morse

Name of Postal Customer

Signature of Postal Customer

HC 35 Box 70	
Mailing Address	
Mountain Oty, nV.	6-20-2011
City, State, and ZIP Code	Date

I'm sure now that the Pastal Service decided to put our office on the Chapping block in 3008 when you didn't him a new Pastmaster!

I hope you're Happy!



08/17/2011

# OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

LORETTA KIRKPATRICK Post Office Review Coordinator 1001 SUNSET RD LAS VEGAS, NV 89199-9998



A. Office						
	NTAIN CITY			State: NV	Zip C	ode: 89831
rea: WES			District		FC	
ongressional D AS Grade:	istrict: NV-02 55		County		r: 316080	
			_	Finance Number	1. 310000	
ost Office:		Classified Station	1	Classified Branch		СРО
nis form is a pla	ace holder for nu	mber 36. The round dated	copies of the prop	osal have been receive	d.	
repared by:	I OPETTA M	IRKPATRICK			Date:	0014012044
itle:			wiow Coardinates		Date.	08/18/2011
ille.		ERRA PFC Post Office Re	eview Coordinator			
ele No:	(702) 361-92	204			Fax No:	(702) 361-9213

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/18/2011

Postal Customers of the Mountain city Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Mountain city Post Office, which was posted 06/17/2011 through 08/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Mountain city Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

RENEE BROWN 1001 SUNSET RD

LAS VEGAS, NV 89199-9998



08/18/2011

MEMO TO THE RECORD

SUBJECT: MOUNTAIN CITY

Docket Number 1374123 - 89831

The proposal to consolidate the MOUNTAIN CITY was posted with an "Invitation for Comments," at the MOUNTAIN CITY from 06/17/2011 through 08/18/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

LORETTA KIRKPATRICK Post Office Review Coordinator NEVADA-SIERRA PFC District



A. Office					
	AIN CITY		State: NV		89831
Area: WESTER Congressional Distr		District: N County: E	EVADA-SIERRA I LKO	PFC	
EAS Grade:	55		Finance Number	er: 316080	***************************************
Post Office:	✓ Classified Station	Cla	assified Branch	CI	00 🗍
This form is a place	holder for number 39. There was not a prematur	e appeal recei	ived.		
Prepared by:	LORETTA KIRKPATRICK			Date:	08/18/2011
Title:	NEVADA-SIERRA PFC Post Office Review Cod	ordinator			
Tele No:	(702) 361-9204			Fax No:	(702) 361-9213

# **Analysis of 60-Day Posting Comments**

1
o
1
0
1

#### Postal Concerns

The following postal concerns were expressed

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable);
 Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Pages 41 & 42 (Blank)



08/18/2011

# MEMO TO THE RECORD

SUBJECT: Certification of the Record

MOUNTAIN CITY

Docket Number 1374123 - 89831

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

YUL MELONSON District Manager

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	MOUNTAIN CITY, NV, 89831-9995		
EAS Level:		55		
District:		NEVADA-SIERRA PFC		
County:		ELKO		
Congressiona	Il District	NV-02		
oongrees.one		<u> </u>		
Proposal:		✓ Close Consolidate		
Reason For P	ropsed:	was promoted		
Alternate Sen	vice Proposed:	Highway Contract Route Service		
Customers Af	fected:			
Post Office	Box:	30		
General De	livery:	0		
Rural Route	2:	0		
Highway Co	ontract Route (HCR):	13		
City Route:	2004 - 2004 (2014 - 2014 - 2014 ) <del>1</del> 2014 (2014 - 2014 )	0		
Intermediate	e Rural:	0		
		0		
Intermediate				
rotal numb	per of customers:	43		
Date	Action			
	Office suspended. Reason suspended:			
08/30/2008	Suspension notice sent to Headquarters.  Postmaster vacancy occurred. Reason: was pre-	ometed		
00/30/2000	OIC: Career: 0 Noncareer: 1 Other Emplo			
12/15/2010	District manager authorization to study.			
NEWS ESTABLISH	Questionnaires sent to customers. Number sen			
04/28/2011	Analysis: Favorable 0 Unfavorable 4 No Opinion 11			
	Petition received, Number of signatures; 0 Concerns expressed:			
	Congressional inquiry received: No			
	Concerns expressed:			
	Proposal and checklist sent to district for review	notified by district 10 days before the 60-day posting (PS Form 4920		
06/14/2011	attached).	outload by albulot for adjoint of the do day proming (1 a recent roles		
	Proposal and invitation for comments posted a			
08/18/2011	Proposal and invitation for comments removed and round-dated.  Comment Analysis:			
	Favorable 0 Unfavorable 1 No Opinion 0 1	1		
None	Premature PRC appeal received.			
00/44/0044	Concerns expressed:			
06/14/2011	Updated PS Form 4920 completed (if necessar Certification of the official record.	ry).		
		sident, Delivery and Retail, and copy of transmittal letter to vice		
	president, Area Operations.			
	Headquarters logged in official record (option e			
	Record returned to district for additional consid Record returned as not warranted.	eration.		
1	Final determination posted at affected office(s)	and round-dated.		
	Final determination removed and round-dated.			
	Postal Bulletin Post Office Change Announcem	- Appropriate the process of the control of the con		
	No appeals letter received from Headquarters.  Appeal to PRC received.			
	PRC opinion received on appeal:			
	Affirmed: Remanded:	USPS Withdrawn:		
	Address management systems notified to upda			
	Discontinuance announced in Postal Bulletin N	No.: Effective date:		
N 60 040 U				
Review Coord	linator/person most familiar with the case:			
	LORETTA KIRKPATRICK	(702) 361-9204		
	Name/Title	Telephone Number		
	LORETTA KIRKPATRICK	(702) 361-9204		
	District Post Office Review Coordinator	Telephone Number		